



PowerShield

Link

Battery Monitoring System

User Guide



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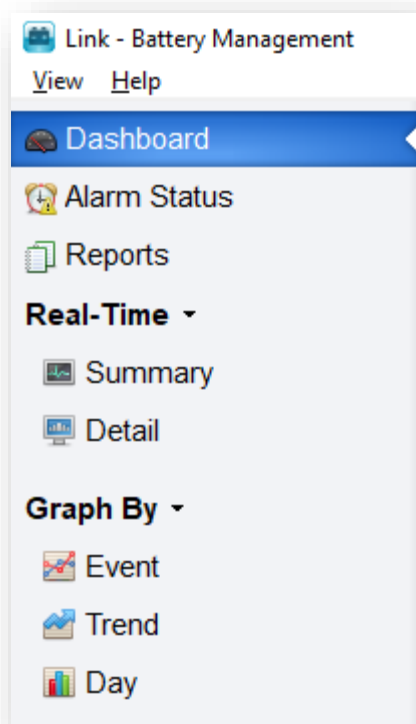
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Navigation

Link consists of a number of pages, each providing different functionality. These pages are shown in the menu in the left pane, simply click an icon to select each page. Within a page there are a range of tabs, buttons and drop-down selection lists, along with the battery data being displayed. In some places you will need to make a selection or enter information so Link can display the battery information you require.



TIP 1: See the **General Settings** and **Admin Utility** items in the **Help** menu for added functions like backing up your Link database and configuring email alarm alerts.

TIP 2: Some navigation & functions vary slightly between Standard Edition and Service Edition. This User Guide generally refers to behaviour of the Standard Edition. See the Installing Link Software section and the Link Service Edition section for more information.



Installing Link Software

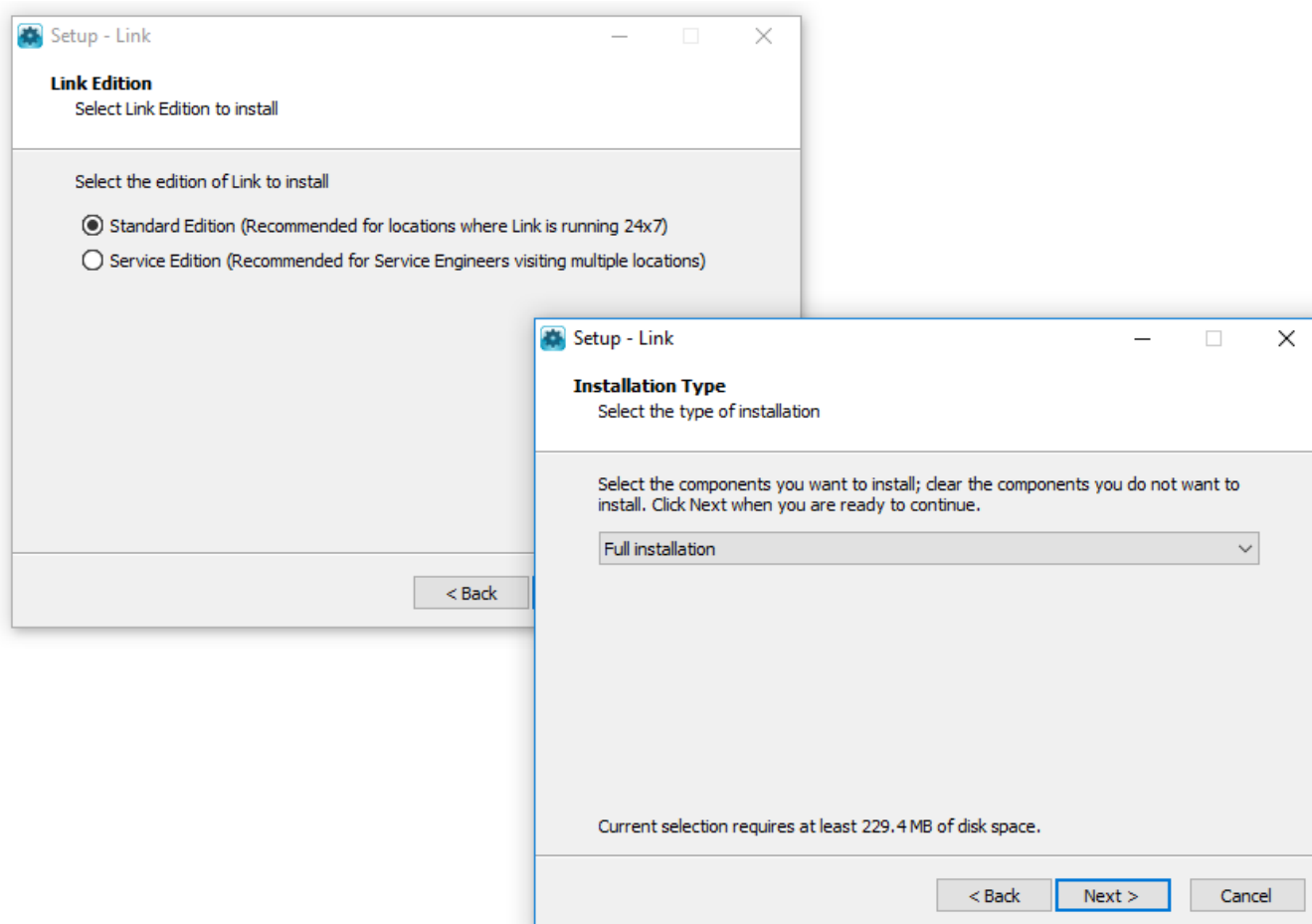
Minimum requirements

Processor	Intel i3-8100 or faster
RAM	8GB
Disk space	30GB
Display	1024 x 768 or 1366 x 768
Desktop Operating System	Windows 10 or 11
Server Operating System	Windows 2012 R2, 2016, 2019, 2022

To Set up Link

1. Run **Link Setup.exe** from the CD or USB stick supplied with your PowerShield system
2. Follow the installation wizard steps to match your requirements

A Full Installation should be applied for normal operations.



TIP 1: If you get a User Account Control pop up screen, click **Yes** to continue.

TIP 2: If you don't have the system USB flash drive, Link software is also available for download at www.powershield.com. Contact PowerShield for further assistance.

TIP 3: Install the Standard Edition for fixed PCs with Link running 24/7. Install the Service Edition for laptops with temporary activity and connections. Talk to PowerShield if you need to change from one edition to another.



Adding a New Battery Monitor System

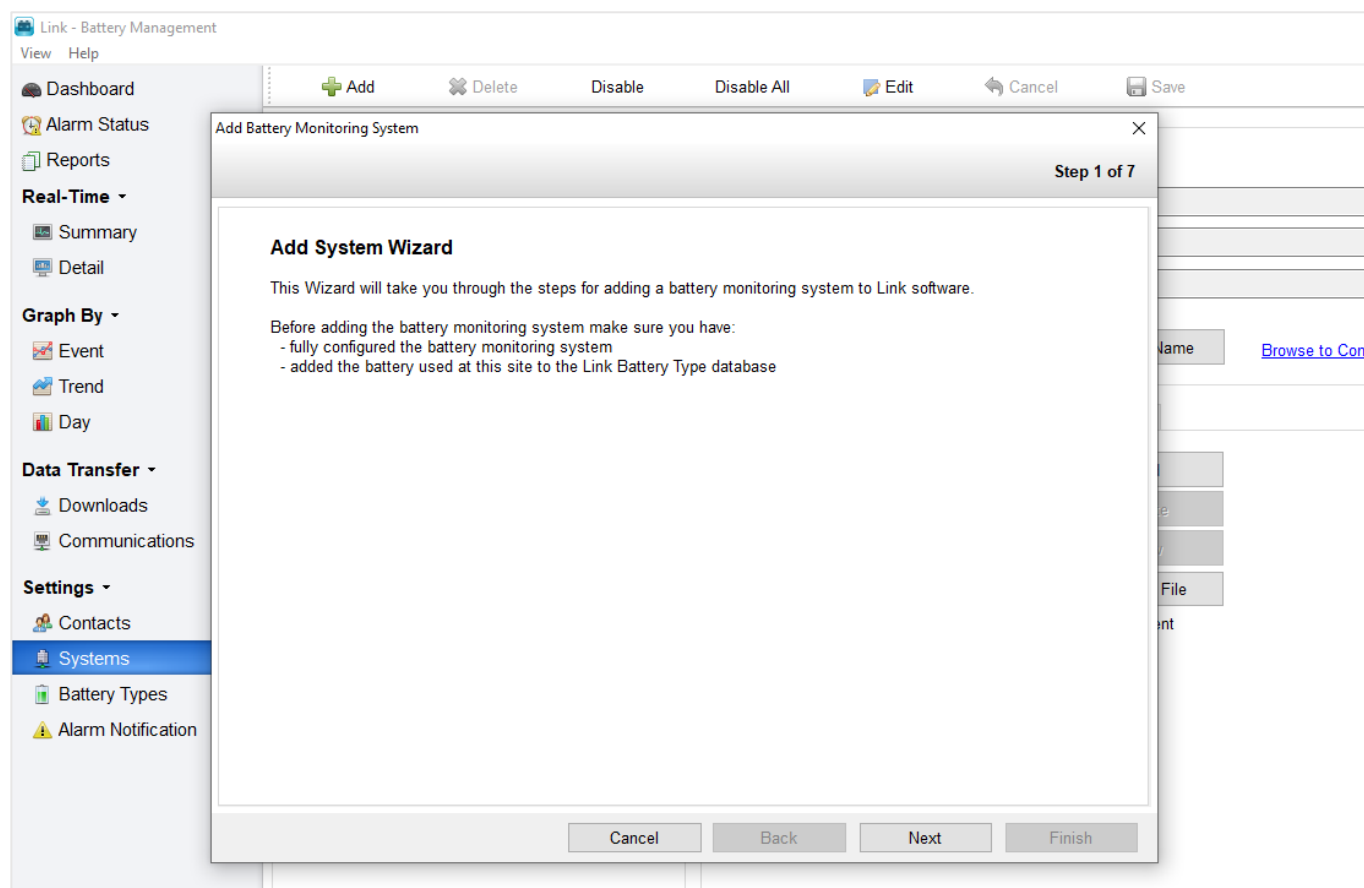
You need to 'add' your battery monitor system to Link before you can view it. Note the battery monitor needs to be configured before it can be added to Link.

Each subsequent battery and battery monitoring system needs to be added to Link in the same manner.

1. Go to the **Settings >> Systems** page
2. Click the **Add** button

The **Add System Wizard** will guide you through the steps required – simply follow the prompts.

TIP 1: The battery monitor should be fully configured before it is added to Link.



TIP 2: Earlier versions of Link used the terms 'Site' and 'Sitename' to identify an individual battery monitoring system. Link now uses the term 'System'.

TIP 3: When adding a Controller that is configured for HTTPS, make sure you select the HTTPS protocol in the **Add System Wizard**.

TIP 4: If you receive the following error when trying to add a Controller, this is due to a mismatch in the HTTP/HTTPS protocol: "Connection failed – EEIHTTPSConnectionShutdownError"

By default, the Add System Wizard will default to HTTP for the protocol when adding a Controller to Link. If the Controller is using an SSL certificate for HTTPS, you need to change the Protocol to HTTPS when testing the connection in the Add System Wizard.

PowerShield8 Controllers can use either auto-generated self-signed certificates or user supplied ones. The certificate file must contain the full certificate chain in a single .pem(Privacy Enhanced Mail) file.

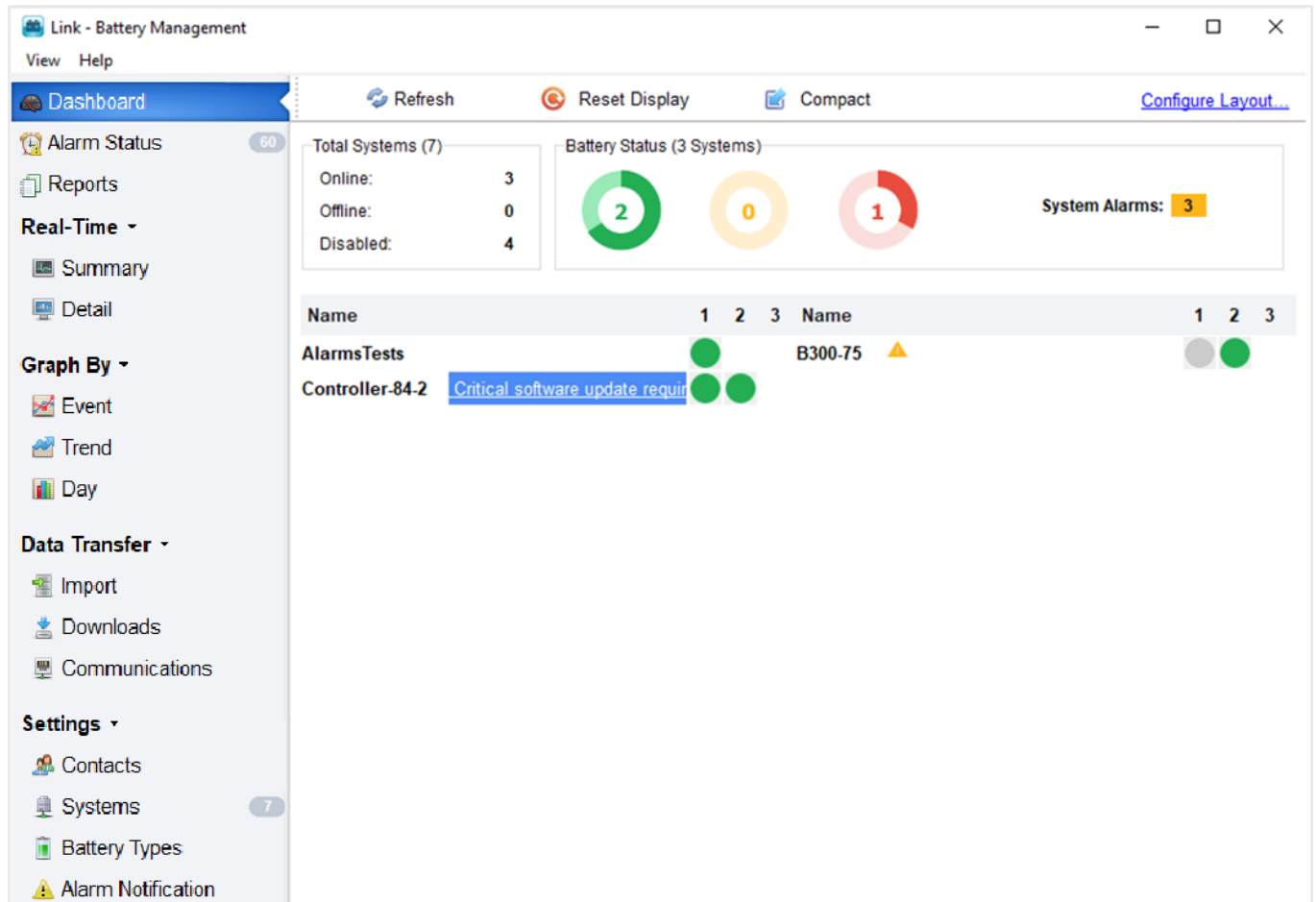


Viewing All Your Batteries

The **Dashboard** page shows the current status of all battery systems and displays all alarms that require attention.

Click on the various icons for a particular system to:

- View real time data for the individual batteries in a string
- Hover over the string icons to view a list of alarm information for the system



TIP 1: The coloured **Dashboard** indicators show the present status with respect to any alarm limits set.

TIP 2: Clicking on the indicator for a particular string will take you direct to the **Real-Time >> Detail** for that string.

TIP 3: The Service Edition only shows systems that are currently enabled.



Dashboard String Alarm State Indicators

The dashboard string states are represented by a number of different colours and symbols, depending on which system type (Sentinel or PowerShield8) has been configured.

PowerShield8 String States

String State	Description
Green	No alarms have been activated for any reading on this string.
Yellow	A warning alarm has been activated on this string, but no critical alarms have been activated.
Red	There is a minimum of one critical alarm on this string, as well potential warning alarms. This notification will also flash, and will flash in sync if an audible alarm sound has been configured.
Light Grey	The system is either offline or has been disabled.

Sentinel String States

String State	Description
Green	No readings within the string are outside of limits.
Red	At least one reading within the string lies outside of limits.
Rotating	The string is currently being checked.
Down Arrow	The system cannot be updated whilst memories for this string are being downloaded.
Light Grey	The system is either offline or has been disabled.

Thermal Runaway Indication

When a system has detected battery thermal runaway condition it is highlighted in the dashboard page. It will be orange for detected and red for detected and signalled.

For details on the thermal runaway protection functionality see the PowerShield8 Configuration manual (6300-103).

Name	1	2	3	4	5	6
Control-99	●	●	●	●	●	●
Control-99	●	●				
Control-99	●	●				
Control-99 Thermal Runaway Detected. Signalling in 00:01:47 More	●	●				
Control-99	●	●	●			
Control-99	●					

Audible Alarms

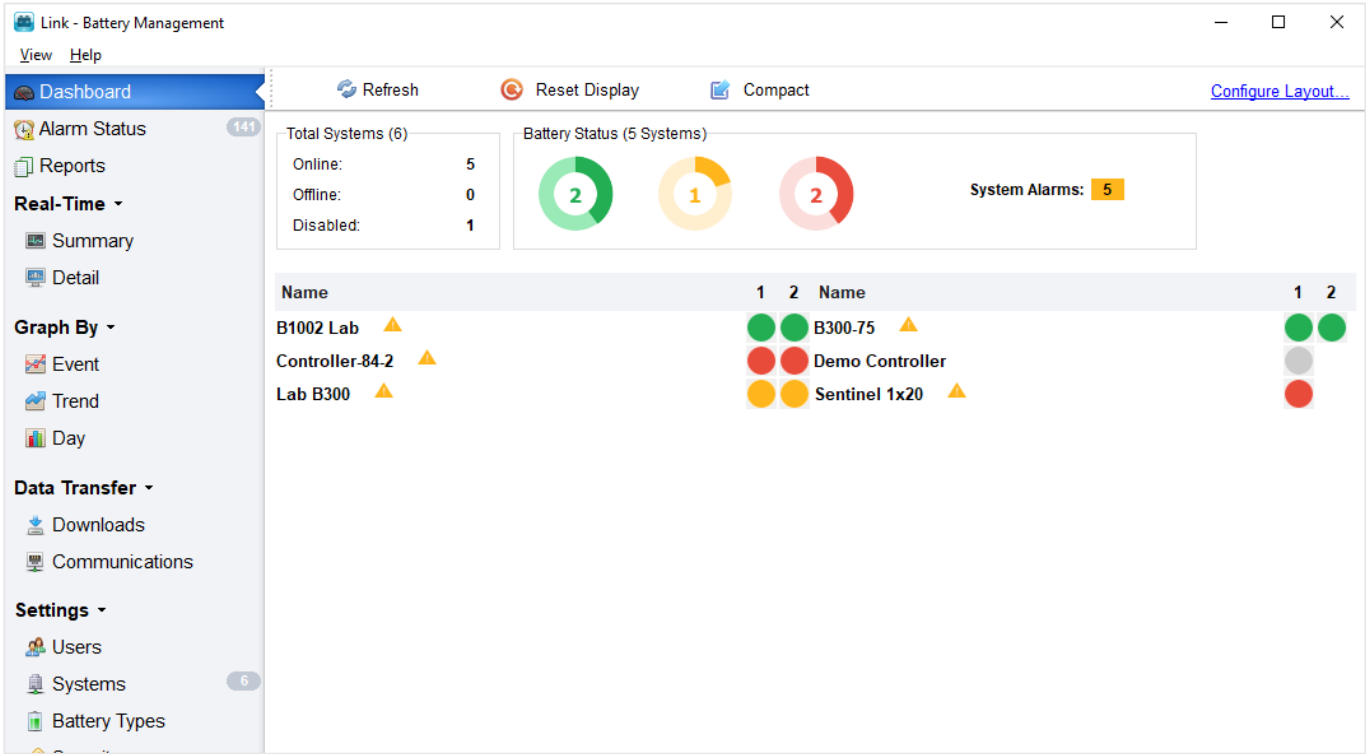
An audible alarm may be configured to play whenever an alarm is triggered by clicking **Configure Layout >> Dashboard** and ticking the **Play sound when alarm occurs** checkbox. Clicking the **Loop sound** checkbox will allow the user to set the alarm to play repeatedly until it is reset by the user. Clicking the **Open** button will allow the user to browse for and specify a different sound file to play whenever an alarm is activated.

Whenever a critical or system alarm is activated, an audible alarm will be activated by Link if the **Play sound when alarm occurs** checkbox has been checked. If the alarm has been set to loop, it will continue to remain active until the user resets it by clicking the **Reset Display** button on the **Dashboard**.



Monitor System Alarm Indication

The **'yellow triangle'** icon on the Dashboard indicates a system alarm present on the Monitor.
The icon flashes if a new system alarm was detected in the most recent Dashboard poll, when a subsequent Dashboard poll occurs, and the alarm is still present the icon will change to a solid state.

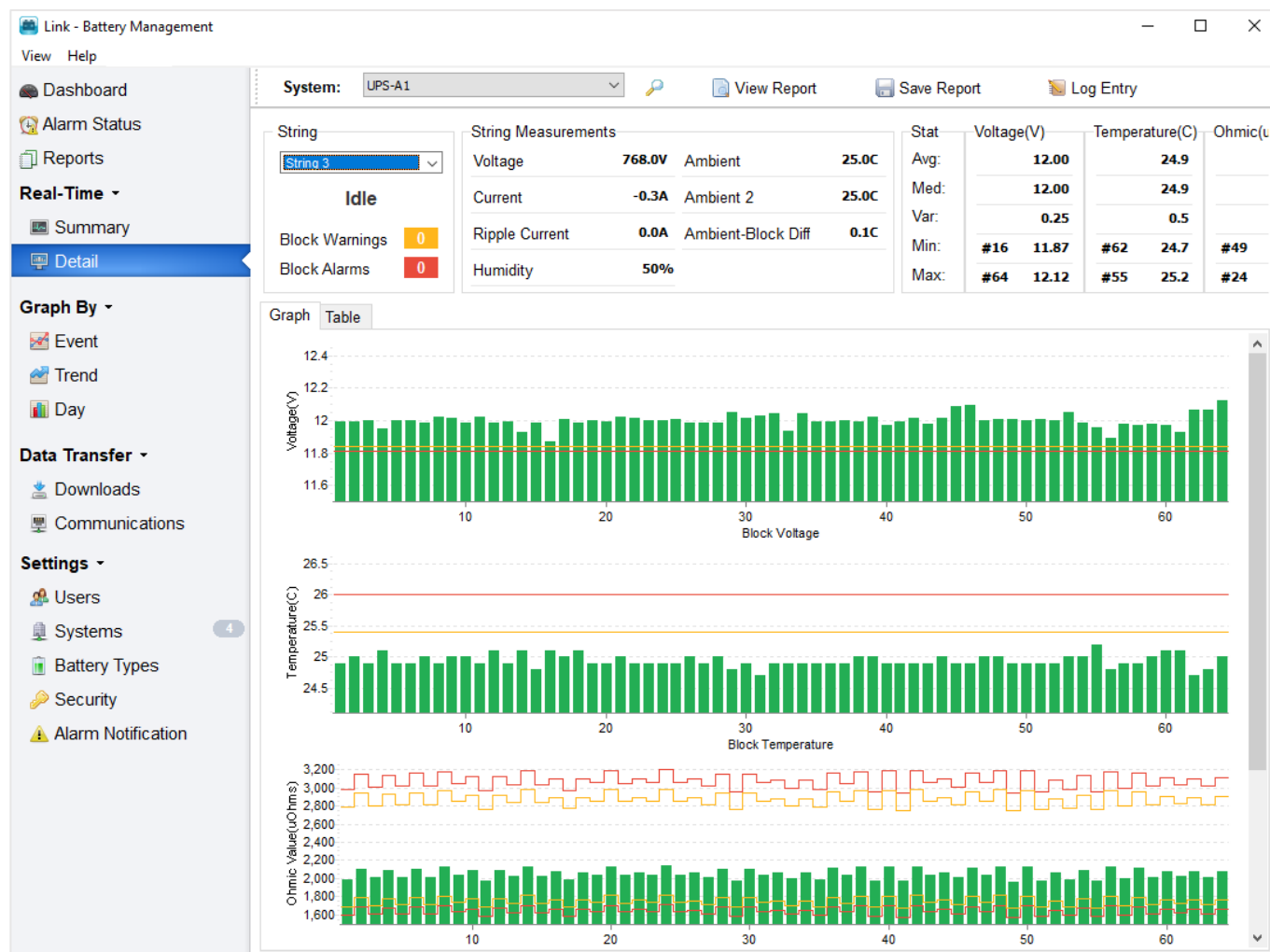




Viewing an Individual Battery

This page provides the user with the latest measurements for individual battery voltage, ohmic value and temperature. Note that Link automatically displays the parameters that the battery monitor is configured with – not all systems provide all parameters.

1. Go to the **Real-Time >> Detail** page
2. Select the **System** name to view from the drop-down list
3. Select the **String** name from the drop-down list for the battery you wish to view



You may also:

- View the actual measurements (**Table** tab)
- Save the measurements to a report in either PDF or CSV format (**Save Report**)

TIP 1: Link is designed for connection to multiple battery systems – remember to select the system you wish to view.

TIP 2: The battery voltages are shown live and updated at the battery monitor every four seconds. Ohmic is updated once per day or as per operator settings.

TIP 3: You may also access this screen directly by clicking on the green or red indicator for a particular string at the **Dashboard**.



Alarms

This page provides the user with details of any current alarms. See the section about Link Alarm Clearing behaviour as the alarm behaviour is different depending on battery monitor model.

Clearing an alarm:

1. Go to the **Alarm Status** page
2. (Sentinel only) Select the alarm to be cleared from the list of Active alarms on the **Active** tab
3. Click the **Clear** button

Please note you cannot clear an alarm on a PowerShield8 Controller as it clears them automatically. When an alarm is deactivated from the PowerShield8 Controller it is automatically registered as archived within Link.

The screenshot shows the 'Link - Battery Management' application window. The 'Alarm Status' tab is selected in the sidebar. The main panel shows a table of active alarms. The table has three columns: 'Received Time', 'System', and 'Alarm Detail'. The 'Received Time' column shows dates from 24/05/2021. The 'System' column lists various controllers like 'Controller-84-2' and 'B300-75'. The 'Alarm Detail' column lists specific error types like 'String State Unknor', 'Device comms erro', 'Block Ohmic Error', and 'Block Float Voltage'. Above the table, there are filters for 'System' (All), 'Active: 40', 'Warning: 20', and 'Pending: 0'. There are also buttons for 'Clear', 'Noti', 'Show Dashboard Alarms', and 'Monitor Time'. On the right, the 'Details' box shows links for 'View last discharge' and 'View last 90 Days', and a 'Notes' section with a text area and a 'Save' button.

Note that the Link **Dashboard** may also generate alarms for Sentinel monitors. When the **Dashboard** is run, it takes each measurement and cross-checks them with their reference limits. If the measurements are outside the range of their reference limits, an alarm is sounded and is subsequently added to the list.

TIP 1: More specific details for a selected alarm and its history are listed in the **Details** box on the right of the page. Refer to the **Help** tab for more detail about alarm states.

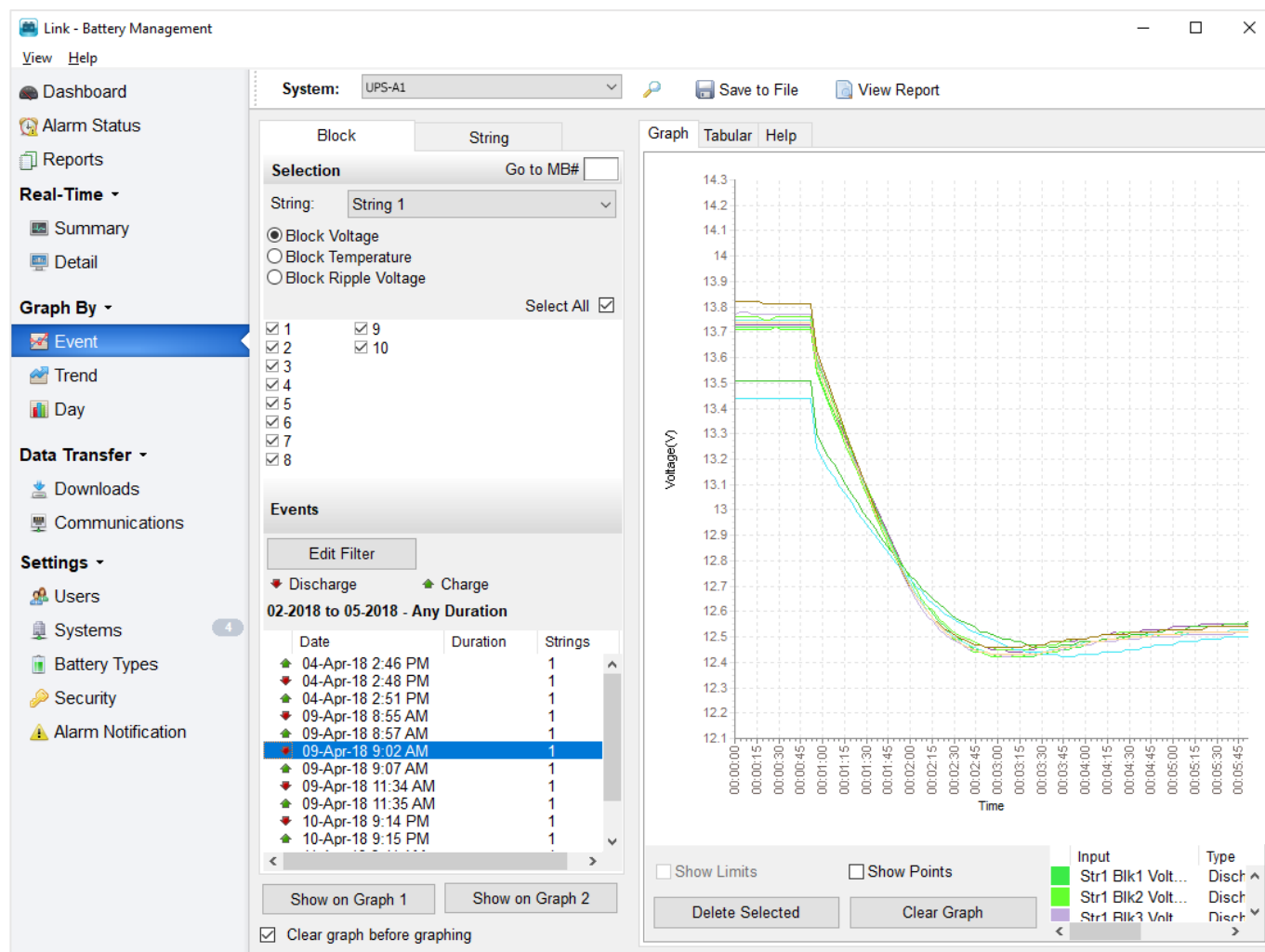
TIP 2: You can also view old alarms via the **History** tab.



Graphing a Recorded Discharge

To Graph a recorded discharge, you must ensure that Link has downloaded the discharge from the battery monitor.

1. Go to the **Graph By >> Event** page
2. Select the **System** name to view from the drop-down list
3. Select the other parameters you wish to view – string number, battery number, measurement type – Voltage or Temperature
4. Select the event date you wish to view from the events list
5. Click **Show on Graph 1**



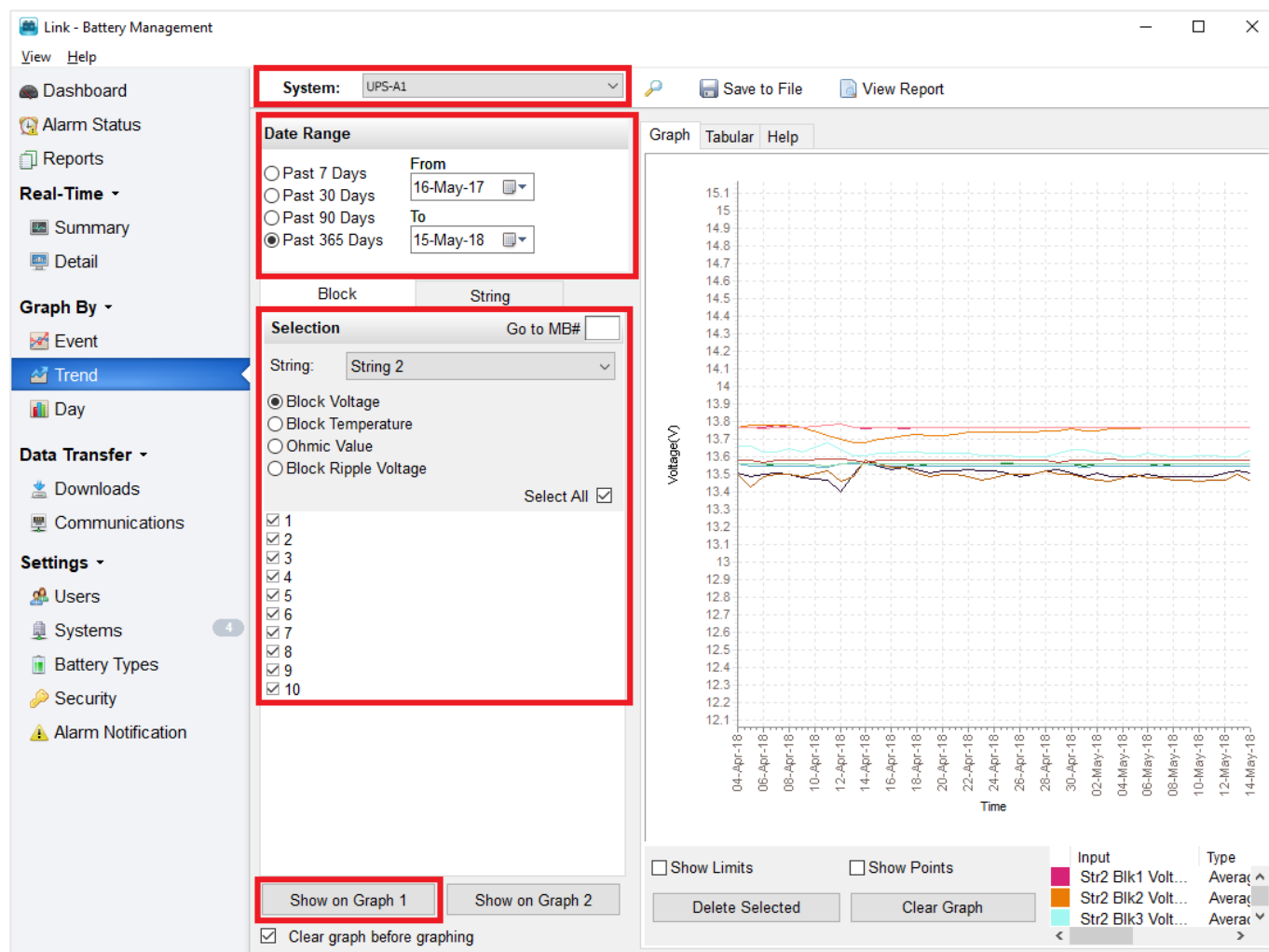
TIP 1: The discharge data set **MUST** be transferred from the monitor to the Link database (an automatic process at the end of the discharge) prior to disconnection. If you cannot find the event in the event list or are unsure, you can view and 'force' this transfer at the **Data Transfer >> Downloads** page if the monitor is still connected.

TIP 2: You can display measurements in Graph 1 or Graph 2 so that different measurement parameters can be visually compared. For example, graph all Block voltages on Graph 1 and the String Current on Graph 2.



Analysing Trends of Your Batteries

1. Go to the **Graph By >> Trend** page
2. Select the **System** name to view from the drop-down list
3. Select the date range you wish to analyse
4. Select the string number
5. Select the other parameters you wish to view – battery number, measurement type
6. Click **Show on Graph 1**



TIP 1: You can also access this page by clicking on an individual battery voltage bar in the **Real-Time >> Detail** screen.

TIP 2: You can print and save the graph by right clicking on the graph and making the desired selection.

TIP 3: Click on an item graph line to highlight and determine a particular item number in the graph key.

TIP 4: You can view the measurements from a particular day and time at the **Graph By >> Day** page.



Creating a Discharge Report

The data for all reports is derived from the battery monitor. Ensure that sufficient time is allowed for data to be transferred to the Link database before creating a report.

1. Go to the **Reports** page
2. Click the **New** button to generate a new report and select **Discharge** from the list of Report Types
3. Select the **System** name you wish to report on from the drop-down list on the **Discharge Report** page
4. Select the relevant string(s) and click **Search Events**
5. Select the event date you wish to view from the events list
6. Click **Generate the Report** to proceed

TIP 1: You can generate a Discharge Report 'offline' without being connected to a monitor. However, the discharge data set **MUST** have been transferred from the monitor to the Link database (an automatic process at the end of the discharge) prior to disconnection. If you cannot find the event in the event list or are unsure, you can view and 'force' this transfer at the **Data Transfer >> Downloads** page, if the monitor is still connected.

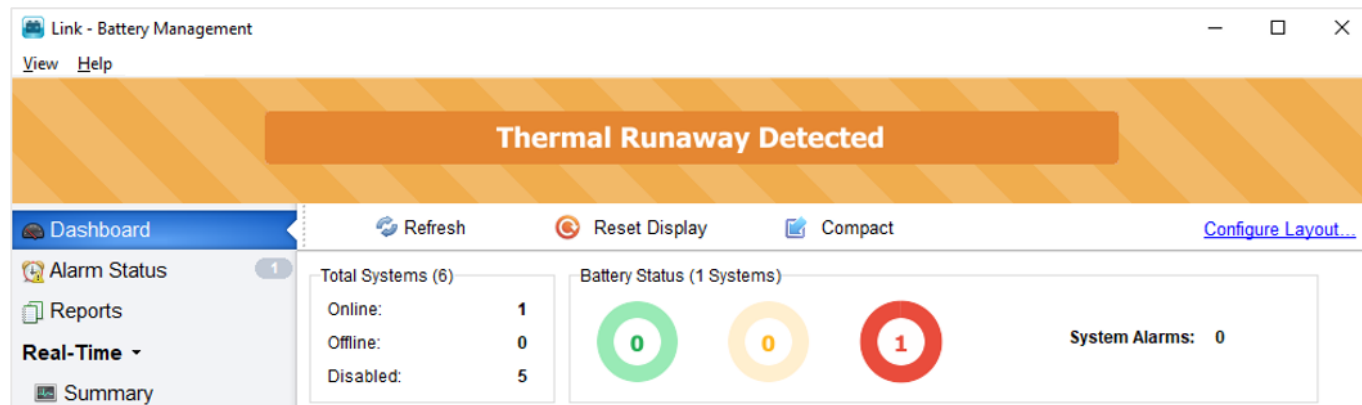
TIP 2: The report will use the alarm limits set on the monitor, or you can adjust these when creating the report by selecting **Create Custom Limits**.



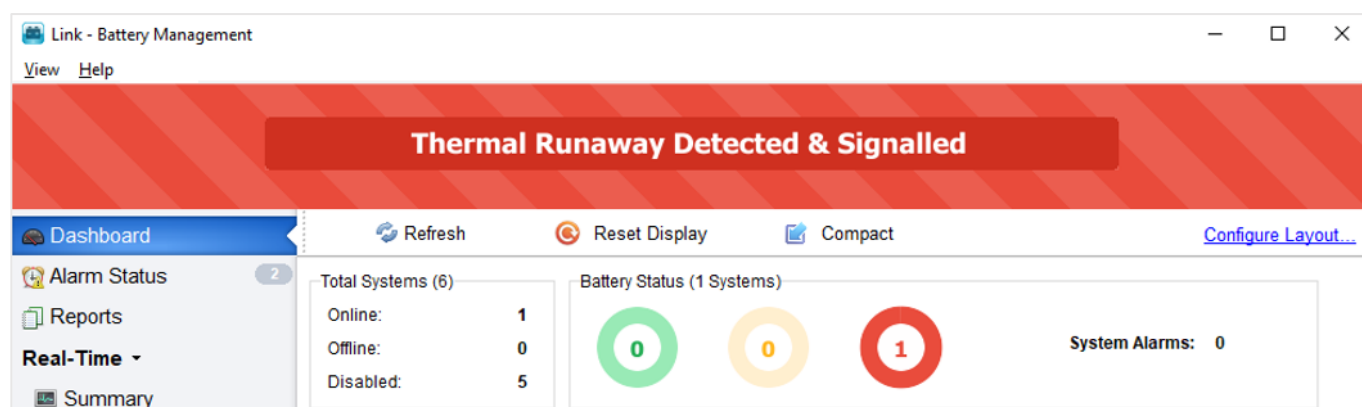
Thermal Runaway Protection

The PowerShield8 Controllers have battery thermal runaway protection feature. The thermal runaway detection functionality is part of the Controller, but the thermal runaway protection signalling is optional. When thermal runaway is detected, a banner appears below the main Link menu regardless of the page you are on. For details on the thermal runaway protection functionality see the PowerShield8 Configuration manual (6300-103).

When thermal runaway is detected the orange banner appears as shown below.



When the PowerShield8 Controller has detected thermal runaway and has sent the control signal to isolate the battery string or step down the battery charger the red banner appears as shown below.





Link Alarm Clearing Behaviour

Link automatically clears battery alarms for the Sentinel to provide up-to-date battery status. This function is not required for the PowerShield8 Controller as it clears its own alarms.

Alarm types:

- Battery alarms relate directly to the battery system and its environment
- System alarms (which are not automatically cleared) relate to proper operation of the battery monitor and must be cleared manually

Auto-clear functions only occur within the Standard Edition on Sentinel monitors.

Alarm Behaviour – PowerShield8 Controller

When an alarm is cleared by the PowerShield8 Controller, the alarm record in Link will automatically move into the 'archived' state.

Alarm Behaviour – Sentinel

The Link application will clear alarms from the Sentinel on an hourly schedule. If the alarm is triggered again within a period of two minutes after its initial deactivation it will once again enter 'an active' state. During the two-minute period the alarm is in the 'pending' state. If it is not triggered within the two-minute time frame it will enter into the 'archived' state.

Every 15 minutes, the **Dashboard** will check the real time readings and compare it to the last set of downloaded limits. If the reading is outside the limits, an alarm will be activated. The **Dashboard** will automatically clear the alarm when the reading is within the limits.

TIP 1: You can adjust the alarm clearing schedule with the **Admin Utility** accessible from the **Help** menu.



PowerShield8 Controller System Name Change Procedure

The system name of a PowerShield8 Controller can be changed indirectly via the **Systems** tab:

The screenshot shows the 'Link - Battery Management' application window. On the left is a navigation menu with categories: Dashboard, Alarm Status, Reports, Real-Time (Summary, Detail), Graph By (Event, Trend, Day), Data Transfer (Downloads, Communications), and Settings (Users, Systems, Battery Types). The 'Systems' tab is highlighted in blue. The main area is divided into two sections. The top section, titled 'Systems', contains a list of systems: UPS-A1, UPS-A2, UPS-A3, and UPS-A4. The bottom section, titled 'Selected System:', contains a form for 'UPS-A1'. The form has fields for 'System name:', 'Description:', 'Reference:', and 'Address:'. Below these fields are two buttons: 'Update System Name' and 'Browse to Controller'. A red box highlights the 'Selected System:' section. At the bottom of the window, there are tabs for 'Log', 'Battery', 'Charger', 'Communication', and 'Link Management'. The 'Log' tab is active, showing a 'Selected Date Range' section with radio buttons for 'Past 7 Days', 'Past 30 Days', 'Past 90 Days' (selected), and 'Past 365 Days'. There are also date pickers for 'From' (22-Feb-18) and 'To' (22-May-18), and buttons for 'Add', 'Delete', 'View', and 'Save to File'.

At the top right of the screen is the **Selected System** box. Click the **Browse to Controller** link at the bottom right-hand corner of the box to open the PowerShield8 Controller user interface.

The screenshot shows the 'PowerShield8 Controller' user interface. On the left is a dark navigation bar with the 'PowerShield8 Controller' logo and a 'Settings' menu. The 'Settings' menu has options: 'System' (highlighted in red), 'Strings', and 'Mapping'. The main area has a header with 'Overview', 'Alarms', and 'Measurements' tabs. Below the header is a 'System Names' section with a red border. It contains two rows: 'System Name' with the value 'Lab' and 'Facility Name' with the value 'PSL Head Office'. In the top right corner, there is a 'Lab' label and a 'Log In' button with the date '15 May 2018'.

Click the **System** tab on the navigation bar to open the **System** menu.

In order to change the system name, the user will first have to log in using the web link in the top right-hand corner of the browser window, then enter the appropriate login name and password. The default login name is "Installer." The default password is "battech." Click **Submit** to log in.



Once the user has successfully logged in an **Edit** button should appear within the **System Names** box. Click the **Edit** button to open the **Edit System Names** dialog box.

System Names

System Name UPS-A1

Facility Name Head Office

Edit

Here the user may change both the name of the system as well as the facility in which the system has been installed by clicking the mouse in the appropriate text box.

Edit System Names [X]

System Name UPS-A25

Facility Name Head Office

Close **Save changes**

Click **Save changes** to save any changes made. Click **Close** to close the dialog box.

Return to the **Systems** screen in Link. Click **Update System Name** to synchronise the new system name settings with Link.

Selected System:

System name: **UPS-A1**

Description:

Reference:

Address:

Update System Name [Browse to Controller](#)



Link Service Edition

Link offers two different operating modes – a Standard Edition for fixed PCs with Link running 24/7, and a Service Edition for laptops with temporary connections, typically accessing Monitors via the Service Port. Some navigation and functions vary slightly between the two editions. This User Guide generally refers to behaviour of the Standard Edition – however the major functional differences are highlighted here.

Link Service Edition:

- Starts in the **Settings >> System** page
- Only shows Enabled systems on the **Dashboard**
- Allows creation of multiple systems with same communication parameters
- Has automatic date & time synchronisation disabled *
- Has the **Dashboard** poll disabled. A status update must be 'forced' by the operator *
- Alarm auto-clearing functionality is turned off *
- Has automatic memory downloads disabled for trend data. Memory downloads must be 'forced' by the operator.
- Deleting memories from Sentinels after download is turned off *
- Has automatic memory downloads delayed for event data. A warning panel will appear advising that downloads will start soon
- Memory downloads can be 'forced' by the operator, and an option is given to delete/not delete from the monitor after download
- Disables communication with all monitor systems when Link Client is closed
- Link Server is in sleep mode when Link Client is not running

* Relates to functionality only applicable to Sentinel systems.

TIP 1: The Service Edition is recommended for service personnel making temporary connections. Full functionality is available, but automated background processes are disabled or delayed to provide best speed and prevent unwanted or conflicting actions.

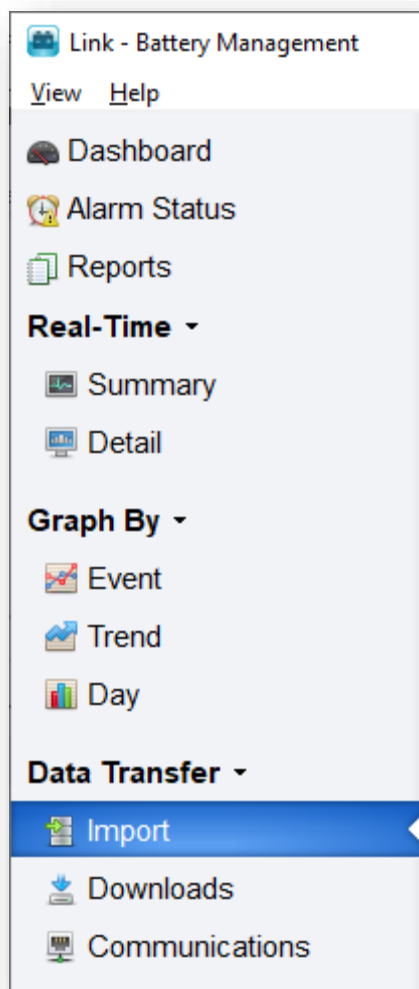


Importing Controller Measurement Logs

Measurement Logs downloaded via the web interface on the Controller, can be imported into Link, allowing use of the analysis and reporting tools in Link. Typically, measurement data held on the Controller is downloaded to Link directly when a connection is made, however Link may not be running at all locations. The Import feature allows for data collected using the Measurement Log Download function of the Controller to be shared with anyone running Link.

The Import feature can only import the Zip file Measurement Log files created by a PowerShield8 Controller.

The Import feature is available in the Link Service Edition only and is located under the Data Transfer menu.



TIP 1: Importing measurement data is a time-consuming task (processor and disk intensive) therefore only import the events or yearly periods of interest. This can be done by only downloading the items of interest from the Controller, or alternatively editing the Measurement Log Zip file, deleting the files that are not of interest.

TIP 2: Minimise Link while importing and move to a different task, so the import is done in the background

The method to import a file is as follows:

1. Go to the **Data Transfer >> Import** page
2. Click the Select File button and navigate to the file that is to be imported



Import

Import

Select File...

Filename:
Internal File Count:
System Name:
Message:

Note:
An import cannot be reversed, to rollback restore a database backup.
If the computer is rebooted while an import is in progress, the import is interrupted and will not complete.

Import Cancel

3. When the file is selected, the dialog will update based on the file contents

Import

Import

Select File...

Filename: **discharge-logs.lab-b300.2021-06-18.zip**
Internal File Count: **4**
System Name: **Lab B300**
Message: **Data will be imported into "Lab B300" (new)**

Note:
An import cannot be reversed, to rollback restore a database backup.
If the computer is rebooted while an import is in progress, the import is interrupted and will not complete.

Import Cancel

4. Click the Import button and the file will begin importing into Link

+ New Import Refresh			
Import Queue			
Filename	Size	Status	Progress
discharge-logs.lab-b300.2021-06-18.zip	28.2 KB	Uploaded	50%

5. When the import is completed, it will appear in the import history

Import History Log			
Filename	Started	Finished	Result
discharge-logs.lab-b300.2021-06-18.zip	18/06/2021 9:54:49 am	18/06/2021 9:55:12 am	Success

TIP 3: To delete items from the Import History Log, select the item and press the DELETE key on your keyboard. This removes the item from the list only, the imported data is not affected.



Lithium Systems Link v5

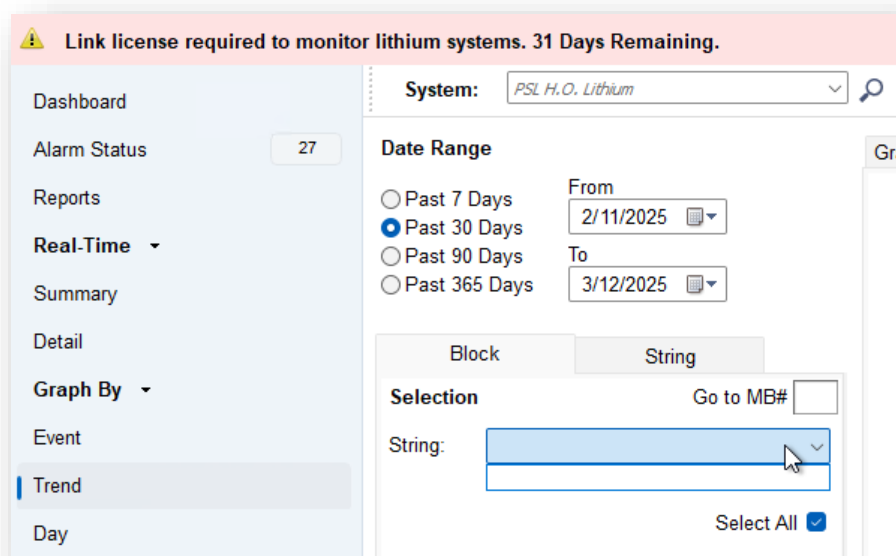
Licensing for Lithium Systems

In order to monitor Lithium systems in Link v5, you will need to purchase a license from PowerShield. Initially there is a 31 day grace period where you can monitor Lithium systems without a license, but at the end of that period, you will not be able to view Lithium systems unlicensed.

Licenses can be obtained by emailing support@powershield.com.

Error Message – Link license

Adding a lithium system on a Link v5.0.0+ install that does not have a license activated will display the following message: "Link license required to monitor lithium systems. 31 days remaining."



In order to clear this message, you need to activate Link with a license. To obtain a license, please contact PowerShield.

Note: Licenses are based on string count, so if you have already activated Link with a license for 1 string, adding additional strings will cause the license required message to display.



State of Charge and State of Health

These values are displayed on the System Measurements table on the **Real Time >> Summary** page:

Dashboard	System: PSL H.O. Lithium	Save to File	Log Entry
Alarm Status	System Measurements		
Reports	Voltage	534.3V	Max Voltage 4.197V
Real-Time ▾	Current	0.0A	Min Voltage 4.179V
Summary	State Of Charge	100.0%	Max Temperature 28.9°C
Detail	State Of Health	100.0%	Min Temperature 24.6°C

You can also see the values displayed on the **Real-Time >> Detail** page:

System: PSL H.O. Lithium	String Measurements		
String	Voltage	534.3V	
String 1 ▾	Current	0.0A	
Ready	State of Charge	100.0%	
Block Warnings 0	State of Health	100.0%	
Block Alarms 0			

You can also use the **Graph By >> Trend** page to graph

System:	PSL H.O. Lithium
Date Range	
<input type="radio"/> Past 7 Days	From 17/02/2025
<input checked="" type="radio"/> Past 30 Days	To 18/03/2025
<input type="radio"/> Past 90 Days	
<input type="radio"/> Past 365 Days	
Block	String
Selection	
Measurement Type:	
State of Charge ▾	
String Voltage	
String Current	
State of Charge	
State of Health	
MCCB	
Fuse	



Activating License for Lithium Systems

To activate a license for lithium systems, you need to open the **Link Admin Utility**

1. Go to the **License** tab
Here you will see the following:

The screenshot shows the 'Link Admin Utility' window with the 'License' tab selected in the left sidebar. The main area is divided into two sections: 'License Details' and 'License Process'. In the 'License Details' section, the 'Product Key' field contains a masked value 'XXXXXXXXXX', the 'License Code' field is empty, and the 'Status' is 'Invalid' with a red error icon. A 'Validate' button is next to the 'License Code' field. The 'License Process' section contains three numbered steps: 1) Copy Product Key from above and email it to support@powershield.com; 2) Once you have received an reply email with a license code, copy the license code in to the field above, click Validate, then click Save; 3) Status should change to "Activated for n strings". At the bottom right, there are 'Save' and 'Close' buttons.

Field	Value
Product Key:	XXXXXXXXXX
License Code:	
Status:	Invalid

License Process

- 1) Copy Product Key from above and email it to support@powershield.com
- 2) Once you have received an reply email with a license code, copy the license code in to the field above, click Validate, then click Save.
- 3) Status should change to "Activated for n strings"

2. Send your Product Key to support@powershield.com
3. When you receive your License Code, enter it into the field and click Validate.
4. Click Save
5. Once validated, the status should return "Activated for n strings"

Note: Licenses are based on string count, so if you have already activated Link with a license for 1 string, adding additional strings will cause the license required message to display.



Enable Controller Certificate Validation for SSL/HTTPS

PowerShield8 Controllers can be configured to use HTTPS. Link has the ability to connect to both HTTP and HTTPS enabled Controllers. When you enable HTTPS on a Controller, you have the option to choose between “Auto-generated self-signed certificate” and “user provided certificate and key files”.

TIP 1: In the *Link Admin Utility* you can enable Controller Certificate Validation.

The screenshot shows the 'Link Admin Utility' window. On the left is a sidebar menu with options: Alarms, Email Settings, Email to SMS, Reporting Service, Backup, Services, Configuration (highlighted), and License. The main area has four tabs: Link, Security (selected), Database Repair, and Database Tables. Under the 'Security' tab, there are three sections: 'Domain Group' with a checkbox 'Enable Link Client domain security group authentication (Active Directory)' and input fields for 'Domain:' and 'Group:' with a 'Search' button; 'Database Credentials' with a 'Password:' field containing asterisks; and 'Controller Certificate Validation' which is highlighted with a red box and has a checked checkbox labeled 'Enabled'.

Enabling this option requires the Link client to be able to validate the HTTPS certificate. Certificate needs to be trusted by Local Machine. Mismatch in DNS or IP address, or lack of trust of Certificate Authority can cause error.



Contacts

On the Contacts page you can add the contact details of people you want to receive Alarm Notification emails or SMS messages.

Note: you need to configure the Email Settings in the Link Admin Utility to allow this feature to function.

Link - Battery Management

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Alarm Status

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Communications

Settings ▾

Contacts

Add Delete Edit Cancel Save

Contacts

Name

ARCHIE SMITH

Settings

Name

ARCHIE SMITH

Email Address

Archie.Smith@GartonLogistics.com

Work Phone

123 456 7890

SMS Number

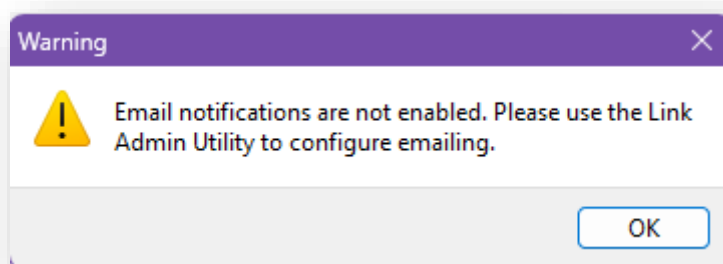
123 456 7890

Other

Send Email ☒

Send SMS ☐

If you receive the following warning, you need to ensure that you have configured the Email Settings in the Link Admin Utility:





Alarm Notification

On this page you will find the settings that can be adjusted to enable or disable which alarms generate email notifications. To enable email notifications, you first need to set them up in the Link Admin Utility application. Once that has been done, you can come to this page to fine tune what alarms you get notified about.

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Contacts

Systems 1

Battery Types

Alarm Notification

EditCancelSave

Enable email notification for these alarm types

☒ String State

☒ String Current

☒ Ripple Current

☒ String Voltage

☒ Block Voltage

☒ Block Ripple Voltage

☒ Block Voltage Variation

☒ Block Temperature

☒ Block Temperature Variation

☒ Humidity

☒ Ambient Temperature

☒ Ambient Temperature Variation

☒ Ohmic

☒ Ohmic Variation

☒ Digital Input

☒ Event Period

☒ System

☒ Email

☒ Measurement Error

☒ Thermal Runaway

☒ Samsung BMS System Alarm



Battery Types

When adding a system using the Add System wizard, if you don't see the battery type you're using, you can come to this page to add new types or edit existing ones.

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Systems

Battery Types

1

AddDeleteEditCancelSave

Battery Types

Manufacturer	Model
EnerSys	SuperSafe 12TE100
EnerSys	SuperSafe 12TE105
EnerSys	SuperSafe 12TE80
Fiamm	Monolite 12SFAT100
Fiamm	Monolite 12SLA75
Fiamm	UMTB12100
GNB	Marathon M12V105
GNB	Marathon M12V70
GNB	Marathon M12V90
Haze	HZB2-400
Samsung	67Ah 8S1P

Battery Parameters

Manufacturer

EnerSys

Model

SuperSafe 12TE100

Capacity

96.5

Ah

@

10

Hour(s)

Design Life

10.0

Years

Battery Voltage

12.6

V

(1, 2, 4, 6, 8, 12 or 16V)

Note: The details below are only required for the cycling section in the Discharge Activity Report and not relevant for float applications.

Capacity

Life Time

Enter discharge current for duration.

Current(A)

Hrs

Min



List of Alarm Types

PowerShield8 Lead-Acid Mode

Below is a list of the alarm types for the PowerShield8 system.

There are three states of alarm severity – Critical, Warning and Info. A 'High' alarm indicates that the reading for a particular alarm type has exceeded the maximum value. A 'Low' alarm indicates that the value for a particular alarm type has dropped below the minimum value. Alarm types may be triggered by 'High' alarms, 'Low' alarms, or both. Alarm types may trigger Critical alarms, Warning alarms, or both. An Info severity alarm provides information on the current state of the four String State alarm types.

For variation alarms, the term 'variation' refers to the difference between the largest and the smallest value for a string.

For example, the smallest block voltage in a string is 13.12V and the largest 13.94V. Therefore, the variation is 0.82V (13.94V - 13.12V).

Alarm Type	Severity		
	Critical	Warning	Info
String State Charge	-	-	√
String State Discharge	-	-	√
String State Float	-	-	√
String State Idle	-	-	√
Block Charge Voltage	High	High	-
Block Discharge Voltage	Low	Low	-
Block Float Voltage	Low/High	Low/High	-
Block Idle Voltage	Low	Low	-
Block Float Ripple Voltage	-	High	-
Block Charge Temperature	Low/High	Low/High	-
Block Discharge Temperature	Low/High	Low/High	-
Block Float Temperature	Low/High	Low/High	-
Block Idle Temperature	Low/High	Low/High	-
Block Ohmic	Low/High	Low/High	-
Block Discharge Voltage Variation	High	High	-
Block Float Voltage Variation	High	High	-
Block Charge Temperature Variation	High	High	-
Block Discharge Temperature Variation	High	High	-
Block Float Temperature Variation	High	High	-
Block Idle Temperature Variation	High	High	-
Block Ohmic Variation	High	High	-
String Charge Current	High	-	-
String Float Current	High	-	-
String Discharge Current	Low	-	-
String Float Ripple Current	High	High	-
String Charge Voltage	High	High	-
String Float Voltage	Low/High	Low/High	-



Alarm Type	Severity		
	Critical	Warning	Info
<i>String Idle Voltage</i>	Low	Low	-
<i>String Discharge Voltage</i>	Low	Low	-
<i>Ambient Temperature</i>	Low/High	Low/High	-
<i>Ambient Temperature Variation</i>	-	High	-
<i>Ambient-Block Temperature Difference</i>	High	High	-
<i>Humidity</i>	High	High	-
<i>Discharge Period</i>	√	√	-
<i>Charge Period</i>	√	√	-
<i>Ohmic Schedule</i>	√	-	-
<i>Digital Input</i>	√	-	-
<i>TRP Over Temperature</i>	√	-	-
<i>Fast TRP Temperature Rise</i>	√	-	-
<i>TRP Thermal Runaway Signalled</i>	√	-	-
<i>Block Voltage Error</i>	-	√	-
<i>Block Temperature Error</i>	-	√	-
<i>Block Ohmic Error</i>	-	√	-
<i>Block Comms Error</i>	-	√	-
<i>String Current Error</i>	-	√	-
<i>String Ripple Current Error</i>	-	√	-
<i>Ambient Temperature Error</i>	-	√	-
<i>Out of Disk Space</i>	√	-	-
<i>Low Disk Space</i>	√	-	-
<i>High CPU Temperature</i>	√	-	-
<i>String State Unknown</i>	√	-	-
<i>mSensor Status Error</i>	√	-	-
<i>Device Comms Error</i>	√	-	-
<i>Hub Status Error</i>	√	-	-
<i>Disk Health</i>	√	-	-



PowerShield8 Lithium Mode

Below is a list of the alarm types for the PowerShield8 Controllers in Samsung Lithium Mode.

Samsung Lithium mode			
Alarm Type	Severity		
	Critical	Warning	Info
String Charge	-	-	Active
String Discharge	-	-	Active
String Offline	-	-	Active
String Ready	-	-	Active
Rack Cell Voltage Imbalance (String)	Low/High	-	-
Rack Voltage Sensing Error (String)	Active	-	-
Rack to Module Communication Failure	Active	-	-
Current IC Failure	Active	-	-
Current Sensing Error	Active	-	-
MCCB Open	Active	-	-
Module Cell Voltage Imbalance (Block)	Low/High	-	-
Over Current Protection (Charge)	High	-	-
Over Current Protection (Charge) #2	High	-	-
Over Current Protection (Discharge)	High	-	-
Over Current Protection (Discharge) #2	High	-	-
Over Current Protection (Discharge) #3	High	-	-
Over Current Protection (Discharge) #4	High	-	-
Over Temperature Protection - Cell (Block)	High	-	-
Over Voltage Protection - Cell (Block)	High	-	-
Over Voltage Protection - Rack (String)	High	-	-
Rack Cell Voltage Imbalance (String)	Low/High	-	-
Rack Voltage Sensing Error (String)	Active	-	-
Rack to Module Communication Failure	Active	-	-
String State Unknown	Active	-	-
Temperature Imbalance (String)	Low/High	-	-
Under Voltage Protection - Cell (Block)	High	-	-
Under Voltage Protection - Rack (String)	High	-	-
Current Sensing Error	-	Active	-
Fuse Failure	-	Active	-
Module Voltage Sensing Error	-	Active	-
Rack Voltage Sensing Error (String)	-	Active	-



<i>Rack to System Communication Failure</i>	-	Active	-
<i>SW Failure – MCCB</i>	-	Active	-
<i>SW Sensor Failure – MCCB</i>	-	Active	-
<i>Under Temperature Protection - Cell (Block)</i>	-	Active	-
<i>Device comms error</i>	Active	-	-
<i>Digital Input Alarm</i>	Active	-	-
<i>High CPU temperature</i>	Active	-	-
<i>CPU health - Intel Atom E38XX D.0 detected</i>	Active	-	-
<i>Disk Health</i>	Active	-	-
<i>Low disk space</i>	Active	-	-
<i>Out of disk space</i>	Active	-	-

Sentinel

Below is a list of the alarm types for the Sentinel monitor.

Alarm Type	Note
<i>Monoblock Voltage</i>	-
<i>Temperature</i>	-
<i>Current</i>	String current is outside the limits
<i>String Voltage</i>	-
<i>String State</i>	String has transitioned into a different string state
<i>Monoblock Variation</i>	-
<i>Digital Input</i>	Input is in alarm state
<i>Block Ohmic</i>	-
<i>Monoblock Ohmic Variation</i>	-
<i>Monoblock Temperature</i>	-
<i>Block Temperature Variation</i>	-
<i>Monoblock Idle Voltage</i>	-
<i>Memory Format Error</i>	Monitor memory is not formatted or corrupt
<i>Communications Failure</i>	A communications error between Link and the Sentinel unit has occurred
<i>Missing B1K</i>	Link is unable to communicate with the Sentinel
<i>Slave Offline</i>	A Monitor slave unit is offline
<i>Email Failure</i>	Email communication error
<i>Notification Disable</i>	Notifications have been disabled on the Monitor
<i>Download Error</i>	Link was unable to download one or more memories from a Monitor
<i>System Name Error</i>	System name of unit mismatches that of Link
<i>Mail Error</i>	Link email dispatcher error
<i>Time Synchronization Error</i>	Sentinel has failed to synchronise the time with Link
<i>Disk Space</i>	Computer running the Link application is out of disk space